

Accessibility Statement

Victoria College of Arts and Design (VCAD) is committed to ensuring that its website and digital services are accessible to all users. We aim to make our website as inclusive and user-friendly as possible and are committed to continuously improving accessibility across our digital platforms.

This accessibility statement applies to the VCAD website: <http://www.vcad.ac.uk>.

Accessibility Features

We want as many people as possible to be able to use our website. For example, users should be able to:

- change colours, contrast levels and fonts;
- zoom in up to 300% without text spilling off the screen;
- navigate most of the website using only a keyboard;
- navigate most of the website using speech recognition software;
- access content using screen readers and other assistive technologies;
- view website content on a range of devices and screen sizes.

We have also aimed to make our website content as clear and easy to understand as possible.

Compliance Status

VCAD aims to ensure that its website conforms, as far as reasonably practicable, with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA standard.

This website is currently **partially compliant** with WCAG 2.2 Level AA due to the non-compliances and exemptions identified within this statement.

How Accessible This Website Is

VCAD is committed to ensuring that its website and digital services are accessible to all users. We recognise that some areas of the website may not yet be fully accessible. For example:

- Some older PDF and downloadable documents may not be fully accessible to users of assistive technologies;
- Some content provided by third-party systems and external suppliers may not fully meet accessibility standards;
- Some multimedia content published before accessibility improvements were implemented may not include appropriate captions, transcripts or alternative formats;
- Some archived or legacy content may require further review and remediation to achieve full accessibility compliance.

We are continually reviewing and improving the accessibility of our website as part of our commitment to providing an inclusive digital experience for all students, applicants, staff and visitors. Accessibility considerations are incorporated into the development, maintenance and review of our digital content and services, and we will continue to identify and address accessibility barriers wherever reasonably practicable.

Alternative Formats

If you require information published on this website in an alternative format, such as:

- accessible PDF;
- large print;
- audio format;
- braille; or
- another accessible format,

Please contact us using the details below.

We will consider all requests and aim to respond within ten working days.

Feedback and Contact Information

If you experience any accessibility barriers, require information in an alternative format, or identify an accessibility issue not listed in this statement, please contact:

Quality & Governance Team

Victoria College of Arts and Design

Email: governance@vcad.ac.uk

Please provide:

- the webpage, document or service concerned;
- details of the issue encountered; and
- any assistance or alternative format required.

Enforcement Procedure

If you are dissatisfied with our response to an accessibility concern, you may raise the matter through the College's Complaints Policy and Procedure.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Equality Act 2010.

What We Are Doing to Improve Accessibility

VCAD operates a continuous improvement process and regularly reviews the accessibility of its website, digital systems, and online content. Accessibility considerations are incorporated into website development, content creation and digital procurement activities wherever reasonably practicable.

Preparation of this Statement

This statement was prepared on 15/06/2026.

It was last reviewed on 15/06/2026.

This statement will be reviewed annually, or sooner if significant changes are made to the website or to relevant accessibility requirements.